

## Standard Terms and Conditions

Payment Terms are Net 30

All shipments are FOB Sarasota, Florida.

Freight prepaid on orders of \$3,000 or more. **\*\*Shipped to ONE Location Within the Continental U.S.**

# \$100.00 MINIMUM ORDER

**Prices subject to change without notice.**

**Not Responsible for typographical errors or omissions.**

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**LATE CHARGES WILL BE ADDED FOR FAILURE TO MEET PAYMENT TERMS**

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## The Replacement Parts People

Aladdin Equipment Company is an industry leader for replacement parts and has been serving the pool and spa industry for over 70 years. We offer the most extensive line of baskets, gaskets and O-rings in the industry, with exclusive products like GO-Kit®, Magic Lube®, PROBox, PSR® Seals, No-Niche® Skimmer, WorldPool® Filter Cartridges and SkimSaver™.

Our catalog and cross-reference guide are available online for use on your desktop computer, tablet, or smart phone [www.aladdin1950.com](http://www.aladdin1950.com).

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## **SHIPPING**

If not specified, we will ship via the most economical way. Prepaid freight does not include any special shipping request.

## **SHORTAGES/DISCREPANCIES:**

### **Contact Customer Service**

Shortages or discrepancies between box contents and packing list must be reported to a customer service representative by fax/email/phone within **5 business days** of receipt of the product. Debit Memos, deduction notices or hand adjusted invoices will not be accepted without prior authorization from a customer service representative. A \$25.00 fee will be charged to your account for non-authorized deductions. Please make every effort to comply with the stated policy to avoid confusion with the accounting department.

## **DAMAGED/LOST**

It is the purchaser's responsibility to thoroughly inspect each shipment immediately upon arrival for damage or shortage prior to signing for the shipment. If box/pallet are received damaged or short it is important that you notify the driver & note it on the delivery receipt before you accept the merchandise. Claims for damaged or lost freight must be made by the customer to the delivering carrier, upon receipt. Damaged goods must be inspected in original carton.

## **RETURNS:**

### **RG Number Required**

All returns are subject to our written approval and must be accompanied by a "RGA" (return goods authorization) number issued by Aladdin Equipment Co., prior to returning. Goods may be returned for credit, only if in resalable condition, within 30 days of purchase. Non-standard and over stock items are not returnable. Returned goods are subject to inspection and to a 15% restocking fee, which will be deducted from your credit memo. Freight must be prepaid. Returns not reflecting an RGA number will NOT be accepted.

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## **WARRANTY**

Products are warranted for 120 days from date of purchase against defects in materials and/or workmanship (see exceptions below). Proof of purchase from Aladdin Equipment Co. must be supplied:

- Plastic baskets are warranted for 1 year from date of purchase.
- Metal Mesh baskets are warranted for 90 days from date of purchase.
- Stainless Steel baskets are warranted for 1 year from date of purchase.  
(Basket warranty is void if basket shows signs of abuse or improper cleaning. This warranty also excludes the use of the basket in any other application other than swimming pools).
- Aladdin filter cartridges are warranted for 1 year from date of purchase.

The liability of Aladdin Equipment Co. shall not exceed the replacement or repair of defective part(s) and shall not include transportation to or from factory, field labor and consequential or incidental damages. Defective part(s) should be shipped together with RGA number and part number, transportation prepaid directly to Aladdin Equipment Co. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.